

## **Wigan North Service Delivery Footprint**

### **A Presentation by Lynne Prescott – Wigan North SDF Manager Policy & General Purposes Committee Meeting - 5 October 2017**

Ms Prescott began by explaining the *raison d'être* behind the SDF initiative and what the LA were trying to accomplish through it. The Borough had been divided into seven delivery footprints and there were many partners involved in the project. The footprints fitted in well with GMP's designated policing areas and the 62 GP's practices across the Borough. The footprints each covered a geographical area with a population range of 30,000 to 50,000.

The intention was to set up hubs consisting of place-based workers. Staff from different agencies would work together at the same location, sharing relevant information and solving problems. This process was still in its early stages. Contacts and the practices involved in working together needed to be improved.

The multi-agency teams would focus on early intervention and prevention. It was about avoiding duplication of assessment and reducing waiting times. The concerns and what was going on differed from one area to another. The workforce was being given permission to work creatively and with each member using his/her own initiative.

The LA were considering creating at least one hub within each footprint. Ms Prescott was at present considering the possibility of establishing the first hub in the Wigan North SDF at Standish Police Station. It was expected that there would eventually be two or three hubs in each SDF. Weekly case-discussions or huddles were currently held at Shevington Library, where Ms Prescott was based.

An increasing number of services and organisations were continuing to align with the SDF. The Police and Adult Social Care were already committed – Children's Services were beginning to come on board.

Part of Ms Prescott's role was to ensure that services and organisations not yet fully engaged with the process were supported to engage. Staff involved with the project were engaging with elected members – a meeting with the LA's CEO and the Leader of Wigan Council had been postponed, but it would be taking place. Ms Prescott wished to involve the parish councils, community groups, the voluntary sector and business.

Wigan North was an area where there was a great deal of social isolation – particularly of the elderly. Once appropriate communications had been developed, the public would see results.